# **Cleaning Services Terms and Agreement Contract**

Effective Date: 10/4/2024 Client Name: Any client that makes a payment transaction with cleaning spur llc Cleaning Service Provider: Cleaning Spur LLC Address: 1201 Pyramid Dr, Las Vegas, NV, 89108 Phone Number: 7737421082 Email: support@cleaningspur.com

### **1. Services Provided**

Cleaning spur llc agrees to provide the following cleaning services at the Client's premises, located at:

Client Address: Any purchasing client address.

### **Scope of Services :**

Depending on what cleaning service the client chooses will be the selected scope. The following are the types of services that can be purchased.

# **General Home Cleaning service**

General cleaning of specified areas : two bed, one bathroom, one kitchen and one living room space are the areas that will be serviced.

# 1 Living Areas and 2 Bedrooms:

- Dusting all surfaces (furniture, shelves, picture frames, etc.)
- Vacuuming carpets and rugs
- Sweeping and mopping hard floors
- Cleaning mirrors and glass surfaces
- Emptying trash bins
- Wiping down light switches and door handles
- Making beds (changing linens if provided)

#### 1 Kitchen:

- Wiping down countertops, stovetops, and exterior of appliances (fridge, microwave, etc.)
- Cleaning and disinfecting sinks
- Wiping down cabinet exteriors
- Sweeping and mopping floors
- Emptying trash bins
- Cleaning exterior of range hood
- Wiping down dining table and chairs

### 1 Bathrooms:

- Cleaning and disinfecting sinks and toilets,
- Wiping down mirrors and glass surfaces
- Cleaning and sanitizing countertops and fixtures
- Sweeping and mopping floors
- Replacing towels (if provided)

# **Deep cleaning:**

- 1. Dusting:
  - Ceiling fans, light fixtures, and vents
  - Window sills, blinds, and curtain rods
  - Furniture (under, behind, and tops), picture frames, and decor
  - Baseboards, moldings, and corners of walls/ceilings (to remove cobwebs)

# 2. Surface Cleaning:

- Wipe down doors, doorframes, light switches, and outlets
- Clean windows inside of home.
- Polish mirrors, glass surfaces, and other reflective surfaces
- Vacuum and/or mop floors.
- Clean electronics and remove dust from TVs, computer screens, etc.

# 3. Furniture Cleaning:

- Vacuum upholstery and clean under cushions
- o dust wood surfaces

# Kitchen

# 1. Appliance Cleaning:

- Deep clean oven (inside and out), stovetop, and range hood
- Clean refrigerator inside (drawers, shelves) and out, including handles
- Wipe down microwave inside and out, dishwasher exterior, and small appliances (e.g., coffee maker, toaster)

# 2. Cabinet and Drawer Cleaning:

- Empty and wipe down cabinet interiors and drawers
- Clean exterior of cabinets, including handles

# 3. Countertops and Sink:

- Disinfect and scrub countertops, backsplash, and sink
- Polish faucet and stainless steel surfaces

# 4. Flooring:

 Sweep, vacuum, and mop the kitchen floor, paying attention to corners and grout

# 5. Trash Area:

• Clean and disinfect trash bins and recycling bins inside home.

# Bathrooms

# 1. Shower and Tub:

- $\circ$   $\,$  Scrub and disinfect shower walls, tiles, grout, and doors
- Clean showerheads and fixtures (descale if needed)
- Replace or clean shower curtains and liners
- 2. Toilets:

 Scrub inside and outside of the toilet, including under the seat, base, and behind the toilet

# 3. Sink and Countertops:

- Clean and sanitize sinks, faucets, and countertops
- Polish mirrors and any chrome or stainless steel surfaces

# 4. Cabinets and Drawers:

• Wipe down and sanitize cabinet and drawer exteriors

# 5. Floors and Tile:

• Mop and sanitize bathroom floors, paying attention to grout and tile joints

# Bedrooms

- 1. Bedding:
  - Change bed linens (if provided) and make beds
  - Vacuum or rotate mattresses

# 2. **Closet Cleaning** (optional or upon request):

• Dust shelves and organize contents

# 3. Dusting and Surface Cleaning:

- o Dust nightstands, dressers, and other bedroom furniture
- Wipe down mirrors, windows, and light switches

# 4. Floor Cleaning:

• Vacuum and/or mop bedroom floors, including under the bed

# Laundry Room

# 1. Washer and Dryer:

- Wipe down the exterior of machines and clean detergent trays
- Empty and clean lint traps and vacuum around the dryer vent

# 2. Shelves and Surfaces:

• Wipe down countertops, shelves, and other surfaces

### **Entryways and Mudrooms**

- 1. Floor Cleaning:
  - Sweep, vacuum, and mop entryway floors

# 2. Decluttering:

- Organize shoes, coats, bags, and any accessories
- o Clean benches, shoe racks, and other furniture

# **Optional/Additional Services**

# 1. Windows (Exterior):

• Offer exterior window cleaning if needed

# 2. Carpet and Upholstery Cleaning:

- Deep clean carpets and rugs with specialized equipment
- o Shampoo or steam clean upholstered furniture

# 3. Garage Cleaning:

• Sweep and organize garage space

# 4. Organizing Services:

• Decluttering closets, pantries, or storage areas

# 5. Exterior Services:

• Power wash decks, patios, or walkways

# 6. Appliance Deep Cleaning:

- Refrigerator defrosting or interior deep clean
- o Dishwasher, garbage disposal, or washing machine cleaning

# Finishing Touches:

- 1. Air Freshening:
  - Spray air fresheners or place deodorizers around the home
- 2. Trash Removal:
  - Take out the trash and recycling

- 3. Fresh Linens (optional):
  - Replace linens (such as towels and bedding) if provided by the client

Location: Clients Home.

Duration: 6 hours or more.

Payment: one time per payment.

Any additional tasks or special requests will be agreed upon in writing and may be subject to additional fees.

# Move-in/Move-out:

### **General Cleaning (All Rooms)**

- 1. Dusting:
  - Baseboards
  - Light fixtures and ceiling fans
  - Windowsills and window tracks
  - o Blinds/shutters
  - Door frames, tops of doors, and handles
  - Shelving and ledges
- 2. Walls:
  - Spot clean walls and remove scuff marks
  - Clean light switches and outlet covers
- 3. Windows:
  - Clean windows inside (if accessible)
  - Clean sliding doors, tracks, and window sills
- 4. Floors:
  - Sweep, vacuum, and mop all floors (hard surfaces, tiles, etc.)
  - Deep clean and vacuum carpets
  - Remove any stains or spots (if possible, removal not guaranteed)

#### 5. Doors and Doorframes:

- Clean doors and door handles
- Wipe door frames, and scrub front doors

#### 6. Closets:

- Clean and dust shelving
- Vacuum or mop closet floors
- Wipe down closet rods and walls

#### **Kitchen Cleaning**

- 1. Appliances:
  - Clean inside and outside of the refrigerator (including the coils and trays)
  - Scrub the oven, including racks and oven door
  - Clean inside and outside of the microwave
  - Wipe down dishwasher (inside and outside)
  - Wipe down all other appliances (toaster, range hood, etc.)
- 2. Cabinets and Drawers:
  - Empty and wipe the inside and outside of all cabinets and drawers
  - Clean cabinet handles/knobs
- 3. Sink and Counters:
  - Clean and disinfect sink and faucets
  - Scrub countertops and backsplash
  - Polish stainless steel appliances and fixtures
- 4. Floors:
  - Sweep, mop, and scrub kitchen floors

#### **Bathroom Cleaning**

- 1. Toilets:
  - Scrub inside and outside of toilets, including behind and base
  - Disinfect the toilet handle and seat
- 2. Sinks and Counters:
  - Clean sinks, faucets, and countertops
  - Polish mirrors and faucets
- 3. Showers/Tubs:
  - Scrub and disinfect the tub, shower walls, and glass doors
  - Remove mold/mildew and hard water stains
- 4. Cabinets and Drawers:
  - Empty and wipe down inside and outside
- 5. Floors and Walls:
  - Clean and disinfect floors
  - Wipe down any bathroom tiles and walls

#### **Living Room and Bedrooms**

- 1. Dusting and Surface Cleaning:
  - Dust and clean all surfaces, furniture, and fixtures
  - Clean under furniture and along baseboards
- 2. Windows:
  - Clean windows(inside if accessible), ledges, and blinds

#### Laundry Room

- 1. Washer and Dryer:
  - $_{\odot}$   $\,$  Wipe down inside and outside of the washer and dryer  $\,$
  - Clean lint trap and surrounding area

# 2. Shelving/Countertops:

- Dust and clean all surfaces and shelves
- Sweep and mop the floor

# 2. Payment Terms

The Client agrees to pay cleaning spur llc for services rendered as follows:

- Service Fee: service agreed upon
- Billing Cycle: Weekly, Monthly, or Upon Completion of Services
- Payment Method: Credit Card or Bank Transfer
- Late Payment Fee: A late fee of \$5 a day will be applied if payment is not received within 5 days of the invoice due date.

Any changes to the agreed fee due to additional services must be confirmed by both parties in writing.

# 3. Cancellations and Rescheduling

- **Cancellation Policy:** The Client must provide at least 24 hours notice for the cancellation or rescheduling of a service. Cancellations made with less than 24hrs hours notice may incur a cancellation fee equivalent to the service value.
- **Rescheduling:** If the Client needs to reschedule, they must do so at least 24 hours in advance. Failure to reschedule within this time frame may result in a cancellation fee.

If Cleaning Spur LLC must cancel or reschedule due to unforeseen circumstances, we will notify the Client as soon as possible and arrange an alternative date.

# 4. Client Obligations

To ensure effective service delivery, the Client agrees to:

- Provide access to the property at the scheduled cleaning time.
- Secure any valuables and fragile items before cleaning.
- Notify Cleaning Spur LLC of any special cleaning requests or concerns in advance.

• Provide adequate power and water supply for the duration of the cleaning.

Failure to provide access to the property at the scheduled time may result in a cancellation fee.

# 5. Satisfaction Guarantee

Cleaning Spur LLC is committed to delivering high-quality services. If the Client is not satisfied with the service provided, they must notify cleaning spur LLC within 24 hours, and provide a resolution to the issue with a discount for your next cleaning or a partial or full refund.

# 6. Insurance and Liability

Cleaning spur LLC carries liability insurance to cover any damages that may occur during the cleaning service. However, we are not responsible for:

- Damage due to pre-existing conditions, wear and tear, or items not properly secured.
- Loss or damage of valuables that were not removed or secured before the service.

The Client agrees to notify [Your Cleaning Company Name] of any items of value or special concern.

# 7. Termination of Contract

Either party may terminate this agreement by providing 1 day written notice. In the event of termination by the Client, the Client agrees to settle any outstanding payments for services rendered up to the termination date.

Cleaning Spur LLC reserves the right to terminate this contract immediately for nonpayment, breach of terms, or if the Client's actions render the provision of services unsafe or inappropriate.

# 8. Changes to Terms

Any changes to this agreement must be made in writing and agreed upon by both parties.

# 9. Force Majeure

Cleaning Spur LLC is not responsible for any failure to perform due to causes beyond our control, including but not limited to acts of nature, war, government action, labor disputes, or unforeseen health risks.

# 10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the state of Nevada, USA. Any disputes arising from this Agreement shall be subject to the exclusive jurisdiction of the courts in Nevada, USA.

### **11. Entire Agreement**

This document constitutes the entire agreement between the Client and Cleaning Spur LLC. No other verbal or written agreements shall supersede this contract unless amended in writing and signed by both parties.

Client Sig	nature:Purchasing Client	
Date:	10/24/2024	
Cleaning Spur LLC Representative Signature:		e:JUAN
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Date:	10/24/2024	